

Flood Alleviation Rebate Program

The City's Flood Alleviation Program provides rebates to help residents to install flood protection measures such as backwater valves and sump pumps. This program aims to reduce the risk of basement flooding and help make properties more resilient against the future impacts of climate change.

Due to increased demand for the Flood Alleviation Program (FLAP), we are currently experiencing a high volume of inquiries and applications. As a result, response times may be delayed.

*Please expect a response within approximately **two weeks**.*

Property Information

Property Type:

- Residential - single detached (including duplex, triplex and quadplex)
- Residential - semi-detached
- Residential - apartment / condominium
- Industrial, commercial, or institutional
- Other

Due to building code requirements and program guidelines, non-residential properties and multi-unit complexes with private infrastructure are not eligible for these rebates. If you have any questions, please call 905.688.5600 or email CitizensFirst@stcatharines.ca

Approximate age of Home:

- Built before 1980
- Between 1980-2012
- Built after 2012
- Unknown

Street Address: *

City:

Province:

Postal Code:

Applicant Information

Name of Applicant: *

Address of Applicant (if different from property address):

City:

Province:

Postal Code:

Name of property owner (if different from applicant):

Email Address: *

Phone Number: *

If applicable, how long have you owned the property?

About the Property

Does this property have a basement?

- Yes
- No
- Unknown

Has this dwelling experienced flooding in the past?

- Yes
- No
- Unknown

If yes, where did the flooding occur from?

- Floor drain
- Shower drain
- Plumbing fixture(s)
- Foundation walls
- Floor
- Sump pit
- Window
- Basement walk-out (drain)
- Other

If you selected 'Other', please let us know where the flooding occurred from:

If yes, was it raining when the flooding occurred?

If yes, have any of your neighbours experienced flooding?

- Yes
- No
- Unknown

If yes, was the cause of flooding diagnosed?

- Roots
- Blockage
- Damaged lateral
- Weeping tile issue
- Main Sewer backup
- Failed sump pump
- Foundational cracks
- Unknown
- Other

If you selected 'Other', please let us know the diagnoses:

Does the property currently have a sump pump(s)?

- Yes
- No
- Unknown

Does the property currently have a backwater valve installed?

- Yes
- No
- Unknown

Is the property connected to a septic system?

- Yes
- No
- Unknown

Do you know the current location of your sewer cleanout and/or stack?

- Yes
- No
- Unknown

Are all the floor drains functioning and accessible? (uncovered and reachable for visual and/or camera inspection):

- Yes
- No
- Unknown

Does this dwelling have a basement accessory dwelling unit (ADU) or apartment?

- Yes
- No
- Unknown

Feedback and Referral Information

How did you hear about the program? *

- Neighbour
- Contractor
- Insurance company
- City of St. Catharines
- Other

If you selected 'Other', please let us know how you heard about the program:

Any additional comments?

Thank You

Thank you for your interest in the City's Flood Alleviation Rebate Program, please check your inbox for a confirmation email. The program coordinator will contact you as soon as possible.

For emergencies or any questions or concerns, please contact Citizen's First at 905.688.5600 or CitizensFirst@stcatharines.ca.