St. Catharines

MASK POLICY

Mandatory Use of Mask or Face Covering within

Beginning July 17, 2020, all staff, visitors and customers are required to wear a mask or face covering upon entering and remaining within

THE MASK OR FACE COVERING MUST COVER THE NOSE, MOUTH AND CHIN.

Temporary removal of the mask is permitted individuals:

- Receiving services
- Actively engaging in athletic or fitness activity, including water-based activities
- While actively engaged in delivering vocal artistic performances arranged for by the operator of the establishment
- Participating in religious rights or ceremonies not compatible with the face being covered
- Consuming food or drinks
- Emergency or medical purposes

The following individuals are exempt from the requirement for mask or face covering use, and will not be required to provide proof of such exemption:

- Children under the age of 10 (including developmentally)
- Persons with medical conditions which prevent them from wearing a mask, including breathing difficulties and cognitive difficulties
- Individuals who are unable to apply or remove a mask without assistance
- Persons with protections, including reasonable accommodations, in accordance with the Ontario Human Rights Code that would prevent them from wearing a mask
- Persons assisting or accommodating another person with a hearing disability

Staff are required to wear face coverings unless they are occupying a space the public is not permitted to access, or are protected behind / inside a physical barrier.

- Staff are trained on the requirements of mask use including:
- Areas requiring mask use
- Limitations including exempt individuals and requirements prohibiting provision of proof of exemption

SIGNAGE OUTLINING MASK REQUIREMENTS AND EXEMPTIONS HAVE BEEN POSTED AT ALL ENTRANCES. HAND SANITIZER HAS BEEN PROVIDED AT ALL ENTRANCES / EXITS.

This policy has been created in compliance with the City of St. Catharines By-law No. 2020-97.